

BOROUGH OF ATLANTIC HIGHLANDS

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Water & Sewer Utility Invoicing

At the Mayor and Council meeting of August 14, 2019, an explanation of the recent water and sewer bills was explained in great detail. Some highlights included:

- April, May and June 2019 usage was read by radio frequency technology which has been in use since 2007 by our water and sewer team; not a third party vendor, on 7/1/2019.
- There appears to have be a glitch in saving all 2038 reads in the Toughbook computer's hard drive and thumb drive which was not recognized until July 17, 2019.
- Attempts were made to recover the reads with the assistance of an IT group to no avail.
- New reads were taken on 8/1/2019 thus a 120 day bill/invoice was generated.
- Some reads bumped the user into the next tier category for water and sewer but many remained in the same tier. See below chart.
- The next reading, scheduled for October 1, 2019 will see water usage return to the average or may bump some users down 2 tiers since it will be a 60 day read (August 1 through September 30).

We apologize for any inconvenience this may have caused.

Quarterly Consumption of	Sewer Rate
Sewer in Gallons	Per Quarter Per Unit
From 0 to 3,740	\$ 110.00
Over 3,741to 7,481	\$135.30
Over 7,482 to 14,961	\$155.10
Over 14,962 to 26,182	\$174.90
Over 26,182	156% of Water Charge
Quarterly Consumption of	Water Rate
Water in Gallons	Per Quarter Per Unit
From 0 to 3,740 Gallons	\$ 60.50
Over 3,741 to 7,481	\$ 77.55
Over 7,482 to 26,182	* \$77.55 +3.79 per gallons over
Over 26,182	** \$ 194.70 +4.55 per gallons over